



We're here without being up close & personal ...

I wanted to let you know how myself and the team at Hipwoods are dealing and working with the Coronavirus ... and also I wanted to assure you that we are continuing to carry on as normal ... with just a few tweaks!

I've been frequently asked about how to get a quote for a garage door if someone is self isolating.

Well the good news is ... it's not a problem!

You can simply send a photo of your existing garage door via email or Whatsapp. All I'll need is an approximate size and your requirements. This way I can provide a quote without having to meet you in person.

What about installation?

Again, good news! We can fit your garage door without the need of contacting you face to face. Before installation we can go through all the necessary paperwork and questions prior to installation via email or phone.

So there you have it **Easy as 1-2-3** ... even if you are self isolating.

Please feel free to email at don@hipwoodsgaragedoors.com or use my mobile for calling, texting or Whatsapp.

Serious info on the Corona Virus:



Now to the more in-depth details on how the Coronavirus affects us and our customers...

Given the unprecedented COVID-19 (Coronavirus) situation, we wanted to take the time to update you on the actions taken to keep you, our customer and our Hipwoods team, safe.

The safety of our customers and our team is our number one priority and we are continuing to closely follow the advice of Public Health England and the UK Government. As such we have introduced the following hygiene measures:

Ensuring all vehicles & its tools are cleaned regularly.

- Cleaning of our work stations
- Reminding the team of the importance of good hygiene and frequent hand washing
- The Hipwoods team have been advised to refrain from shaking hands
- Ensuring all the Hipwoods team members are aware of the current guidelines regarding self-isolation
- We can provide disposable gloves for customer use if desired
- We will keep a distance of at least 2 metres and will wherever possible liaise via phone or email rather than face to face.

Please be assured that it is our intention to remain open for business, offering all our products and services to our customers as normal. To enable this we have put the following contingencies in place.

- Daily action-meetings to discuss the unfolding situation
- Ensuring all the Hipwoods team receive regular briefings regarding new procedures aimed at protecting our customers, our team and our business
- Liaising with our suppliers to ensure continuity of goods and services.

If you have any questions on how we are dealing with the coronavirus, please just call 07914 849078.

Take care and speak to you very soon ...

Don Hipwood



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